



Dear Guests,

Sweet Tooth and OWA continue to implement and enforce best practices and recommendations set forth by health officials due to COVID-19. For the health and safety of our Guests and Team Members, the following guidelines and protocols apply to all persons visiting OWA and all entities located on the resort property, including Sweet Tooth.

- **Face coverings ARE REQUIRED for Guests** when visiting Sweet Tooth or any indoor business on OWA's resort property. When visiting Sweet Tooth Guest must wear face coverings upon entering the store and throughout the entire building.
- **Social distancing is required** at Sweet Tooth, and while visiting OWA's property, for groups not in the same travel party. This practice will be noted by the help of Team Members or signage.
- Businesses on the OWA Resort, including Sweet Tooth, should maintain **reduced occupancy levels**.
- Please refrain from visiting Sweet Tooth if you are experiencing any COVID-19 symptoms or believe you could have been exposed in the last 14 days.

Sweet Tooth and OWA continues to practice the following enhanced operational health and safety measures.

- **Increased cleaning and disinfecting** will occur for all high-touch areas in Sweet Tooth and throughout OWA's entire property.
- **Additional hand sanitizing stations** have been installed throughout OWA's property.
- **Signage** has been added throughout Sweet Tooth and OWA to assist Guests as they responsibly move throughout the property. Ground markings have been added to help promote proper physical distancing when queuing is needed at a location.
- **Touch-free payments** (or cashless) are preferred method of currency in locations where applicable.
- **Partitions** are encouraged at all locations with face-to-face payment transactions.
- **Face coverings are required for Team Members** at all times when indoors, or outdoors, if a 6-foot distance cannot be maintained.

These protocols are subject to change with the guidelines set forth by health officials and their recommended practices. We have taken enhanced health and safety measures – for you, our other Guests and Team Members. You must follow all posted instructions while visiting Sweet Tooth and OWA.

COVID-19 is an extremely contagious disease that may lead to severe illness and death. An inherent risk of exposure to COVID-19 exists in any public place where people are present. While these protocols are intended to mitigate some COVID-19 risks, there is no way to eliminate the risk entirely. By visiting OWA you voluntarily assume all risks related to exposure to COVID-19. OWA Management reserves the right to eject any Guest if in the management's opinion, the Guest may pose a risk to the safety of other Guests and/or affect their enjoyment within OWA's property.